

**Integra Buildings Limited (IBL)** is committed to maintaining the highest standards of quality through its Integrated Management System (IMS), compliant with ISO 9001:2025 and relevant UK legislation. Our mission is to deliver quality services with consistency, reliability, professionalism, and cost-effectiveness. Our operations cover the design, manufacture, sale, refurbishment, and maintenance of modular and timber cabins, and anti-vandal units.

We commit to:

1. **ISO 9001 Compliance:**
  - Adopt Plan-Do-Check-Act (PDCA) for continual improvement.
  - Set SMART (Specific, Measurable, Achievable, Relevant, Time-bound) quality objectives.
2. **Risk-Based Thinking:**
  - Conduct regular risk assessments and integrate risk management across operations.
3. **Legislative Compliance:**
  - Adhere to the Modern Slavery Act, Equality Act, and UK Sanctions Regulations.
  - Improve resource efficiency and sustainability under the Environmental Act.
4. **Stakeholder Engagement:**
  - Foster communication with employees, clients, and supply chain partners.
  - Use client feedback to drive continuous improvement.
5. **Operational Excellence:**
  - Prevent product damage and enhance performance through robust quality processes.
  - Streamline project timelines to ensure efficient delivery.
6. **Employee Development:**
  - Provide ongoing training and development opportunities to enhance staff skills.
  - Encourage innovation and continuous professional growth.
7. **Sustainability and Resource Management:**
  - Promote waste reduction and recycling initiatives.
  - Use sustainable materials in production where possible.
8. **Health and Safety:**
  - Implement rigorous safety standards across all operations.
  - Regularly review and update health and safety policies to protect employees and stakeholders.
9. **Technology Integration:**
  - Leverage modern technology to optimize processes and improve quality outcomes.
  - Invest in digital solutions to enhance monitoring and reporting systems.
10. **Policy Communication:**
  - Ensure all staff and stakeholders are informed of this policy.
  - Regularly update stakeholders on changes or enhancements to the IMS.

This policy is reviewed annually to ensure compliance and effectiveness. For more information, refer to the Integra Buildings IMS portal.



Gary Parker  
CEO  
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